



## POSITION ANNOUNCEMENT

**Position:** Senior Case Manager/Case Manager, The Wilfrid  
**Reports to:** Program Director, The Wilfrid  
**Function:** Provides case coordination and delivers community rehabilitation services.  
**Location:** The Bronx (Tremont)  
**Shift:** Monday-Friday (11:00am-7:00pm)

### Tasks:

- Conducts home visits on a regular basis for assigned caseload.
- Obtains psychosocial histories and conducts functional skills assessments.
- Establishes and maintains liaison with primary provider of psychiatric care.
- Assures access to psychiatric, substance abuse and medical services, and entitlement benefits.
- Monitors client medication, including adherence and side-effects.
- Administers standardized health screening tools.
- Develops an individualized rehabilitation plan (Service/Support Plan) in accordance with client needs, strengths, and goals and in consultation with the treatment team and others of the client's choice.
- Delivers community rehabilitation services according to individual need, including: Assertiveness/Self-Advocacy Training, Community Integration Services/Resource Development, Daily Living Skills Training, Health Services, Medication Management Training, Parenting Training, Rehabilitation Counseling, Skill Development Services, Socialization, Substance Abuse Services, and Symptom Management.
- Documents client response to service, progress and regressions, and regularly updates the Service/Support Plan.
- Trains clients in safety procedures and conducts fire drills and self-preservation tests.
- Prepares residents for transition to independent living and makes necessary referrals.
- Facilitates crisis intervention in the event of an emergency.
- Staffs Emergency Phone on a rotating basis.
- Maintains client charts and submits necessary notes and reports, including incident reports, in compliance with agency procedures.
- Oversees maintenance of apartments, inventories furniture, and alerts program director of maintenance problems.
- Attends in-service training as requested by supervisory personnel.
- Provides coverage as needed for other staff on the program team.
- Serves as "Qualified Mental Health Staff Person."
- Duties as assigned by supervisor.

### Sr. Case Manager Qualifications and Salary Information:

M.A. in psychology or a human service related field. B.A. in psychology or a human service related field with a minimum of 3 years of experience providing direct care in human services. Experience working with adults with serious mental illness preferred. Strong written and verbal communication skills. Master's Degree preferred.

Single Site Salary: \$56,563 plus generous benefits

### Case Manager Qualifications and Salary Information:

B.A. in psychology or a human service related field. A.A. degree in psychology or a human service related field with a minimum of 3 years of experience providing direct care in human services. Experience working with adults with serious mental illness preferred. Strong written and verbal communication skills.

Single Site Salary: \$48,809 plus generous benefits

Email a resume, cover letter and contact information for 3 professional references to:

**Leah Burke, HR Recruitment Specialist**

**Email: [LBurke@acmhny.org](mailto:LBurke@acmhny.org)**

ACMH is committed to the mental and physical wellbeing of vulnerable New Yorkers and is a leader in the provision of outreach and engagement, care management, rehabilitation, crisis support, and supportive housing. ACMH is committed to becoming an anti-racist organization and seeks to promote actionable change to create an intentional culture of equity at individual, interpersonal and institutional levels.

For more information, visit our website: [www.acmhny.org](http://www.acmhny.org)