



## **POSITION ANNOUNCEMENT**

**Title:** Registered Nurse  
**Division:** Safe Options Support (SOS) –Team  
**Reports to:** Team Leader

**Job Summary:** Exciting opportunity for a Registered Nurse (RN) to play a pivotal role on one the Office of the Governor’s newly launched, innovative Safe Options Support (SOS) teams that will provide comprehensive care to homeless New Yorkers, living on the streets and in the subway systems, as well as individuals transitioning out of homelessness.

The SOS teams will consist of a Team Leader, Licensed Mental Health Clinicians, Care Managers, Peer Specialists, and a Registered Nurse. The team will support participants in the community through the application of the highly acclaimed, evidence-based model, Critical Time Intervention.

The SOS RN will address the physical/medical health needs of program participants in community settings and during their transition to permanent housing. The nurse will have the unique opportunity to engage with New Yorkers who have found themselves in precarious situations that have negative impacts on their physical and mental wellbeing, with limited access to traditional health care options.

The nurse will provide interventions that are supportive to or restorative of life and well-being. They will also support connections to traditional medical and specialty care to manage health conditions and prevent escalation and unnecessary hospital admissions. The team RN will also work to reduce health gaps and disparities caused by environmental, physical, and social determinants of health by developing health care plans, providing nursing services, and referring patients with social and emotional needs to other community resources.

The SOS team will follow participants in the community for up to 12 months pre and post-housing placement, ensuring that they become both linked and engaged with identified community providers, and that their support network is sufficient to meet their medical and social needs. The role will require field-based work, and a willingness to work flexible hours.

**This is an exciting opportunity for a nurse who is looking to transform community healthcare in NYC and making long lasting positive changes in the lives of homeless New Yorkers.**

**Minimum Education and Experience Requirements:** License and current registration to practice as a registered nurse in New York State; prefer at least one- year post RN licensure clinical nursing experience working with individuals with behavioral health needs.

### **Job Responsibilities:**

- Undertake, interpret, and monitor the assessment of participant’s physical, cognitive & psychosocial health and wellbeing needs.

- Engagement beginning either at known “hang-outs” or “Hot spots” within the transit system or during an inpatient hospital admission or emergency department visit with involvement in transition planning, including a needs assessment of community transition supports essential to stabilizing the participant;
- Plan, implement and evaluate care, interventions and treatments in line with evidence-based practice to meet fundamental and complex care needs.
- Undertakes reassessment of participants when changing condition/needs/deterioration are identified
- Advise participants on health maintenance and disease prevention including effects of diet and physical activity and provide case management when indicated
- Connect and actively link participants to community base resources that promote overall well-being and health
- Provide physical and general psychological comfort and support to participants in the community and in their homes.
- Provide consultation and collaborative management with team members, and other agencies observing cultural sensitivity, confidentiality, and participants’ rights;
- Develop effective working relationships with other health care clinicians in the acute and non-acute settings to assist in advocating for participants’ best interests.
- Consult and coordinate with healthcare team members to assess, plan, implement, or evaluate care plans
- Promote community awareness of the needs of participants and potential participants and the resources available to meet their care needs.
- Monitor, record, and report symptoms or changes in participants’ conditions and record medical information and vital signs
- Participate at team and administrative meetings and provide nursing input on the development and implementation of treatment/service plans.
- Participate in risk management and quality assurance concerning health related issues.
- Offer medication reconciliation and overall education on their prescribed medication and, observe, and records effects and monitor for side effects.
- Performs other related duties as assigned.

**Required Knowledge, Skills and Abilities:**

- Knowledge of professional nursing concepts, principles, and practices.

- Knowledge of concepts and principles from the biological sciences that are supportive of nursing practice
- Knowledge of concepts and principles of health promotion and disease prevention.
- Knowledge of homeless resources, NYC shelter systems, and MTA transit systems.
- Knowledge of abnormal signs and symptoms relating to physical and mental illness, as well as indicators of wellness
- Knowledge of psychiatric and general health medications, common dosages, their psychological, physical and physiological effects and possible adverse reactions and side-effects.
- Knowledge of emergency treatments and interventions.
- Knowledge of the Agency's routines, procedures, and policies.
- Knowledge of cultural, ethnic, customs, beliefs, and linguistic needs of clients relating to cultural competence.
- Ability to recognize changes in signs and symptoms that warrant the immediate action of a physician.
- Ability to develop, evaluate, implement, and modify a plan of nursing intervention to meet the needs of individual clients.
- Ability to secure the cooperation of and work effectively with others.
- Ability to prepare accurate and timely reports.

**This job description in no way states or implies that these are the only job-related duties to be performed by the employee. You will be required to follow any other job-related instructions and perform any other job-related duties requested by your supervisor.**

**This position may require travel throughout the five boroughs of New York City**

Salary: \$105,000 plus generous benefits

Email a resume, cover letter and contact information for 3 professional references to:

**Joshua Ayala**  
**Safe Options Support Team Leader**  
**Email: [jayala@acmhny.org](mailto:jayala@acmhny.org)**

ACMH is committed to the mental and physical wellbeing of vulnerable New Yorkers and is a leader in the provision of outreach and engagement, care management, rehabilitation, crisis support, and supportive housing. ACMH seeks to promote actionable change to create an intentional culture of equity at individual, interpersonal and institutional levels.

For more information, visit our website: [www.acmhny.org](http://www.acmhny.org)