



Position: Peer Navigator, Home and Community Based Services (HCBS)

Lived experience as a consumer of mental health services is required

Function: Locates and engages eligible Health and Recovery Plan (HARP) enrolled clients and supports the care team in the development of a comprehensive plan of care as well as referral to HCBS services.

Reports to: Director, Care Management Services

Tasks:

- Locates and engages eligible HARP enrolled clients
- Informs clients of their eligibility for HCBS and Health Home care coordination services, explaining program benefits, reasons for eligibility, and answers questions that client may have about the program.
- Acts as role model and provides empathy and support to program participants.
- Searches for clients in the community setting i.e. homeless shelters, parks, doctor's offices, going door-to-door, or traveling to other areas clients may frequent.
- Liaises between new clients and care team, including MCOs and HCBS providers
- Accompanies client to the first meeting with HCBS provider, if deemed appropriate
- Provides training in self-advocacy.
- Assists participants with conflict resolution.
- Provides health and wellness coaching, training in developing coping strategies and with symptom management.
- Provides transportation training and escorts to appointments.
- Documents services delivered, guest response to service, and progress
- Participates in the development of comprehensive plans of care
- Helps gather and compile information on HCBS resources
- Attends initial and ongoing training on Intentional Peer Support, Whole Health Action Management and other training as requested by supervisory personnel.
- Provides coverage as needed for other staff on the program team
- Duties as assigned by supervisor.

Qualifications: Lived experience receiving mental health services and a commitment to assist others in attaining recovery and wellness goals. High School diploma or G.E.D. Good written and verbal communication skills in English. Basic computer and data entry skills. Must be a Certified Peer Specialist with New York State. Spanish Speaking Preferred.

Salary: \$37,454 plus generous benefits

Email a resume, cover letter and contact information for 3 professional references to:

Sharon Royer
Director, Human Resources and Information Management
Email: jobs@acmhny.org

ACMH is committed to the mental and physical wellbeing of vulnerable New Yorkers and is a leader in the provision of outreach and engagement, care management, rehabilitation, and supportive housing.

For more information, visit our website: www.acmhny.org